

LEROY PALMER CONSULTING ENGINEERS QUALITY MANAGEMENT POLICY STATEMENT

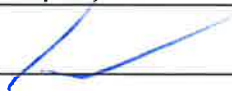

Every member of our business shares the responsibility for quality management and continual improvement.

- All Managers and staff through their own practices and standards will lead by example. They will commit and apply resources to adhere to and achieve the LPCE quality management principles and objectives
- All LPCE personnel are encouraged to contribute to continual improvement of quality within the business. They are asked to participate and contribute to the design, implementation and review of improvement activities
- Our quality management approach and its operation will enable LPCE to maintain its Quality Management System in accordance with AS/NZS ISO 9001:2015

LPCE Quality Management Principles are:

- **LPCE Provides High Quality Designs** – Designs provided by LPCE are accurate, easy to read and compliant with relevant Codes of Practice and engineering standards
- **LPCE Meets Client Expectations** – LPCE undertakes to understand the requirements of the client prior to commencing the design process. All changes to designs are communicated to the client and design projects are completed in full and on time. LPCE provides the opportunity for clients to provide feedback and acts upon all feedback received
- **LPCE Works as a Team** – LPCE Management and staff work together, in a supportive and respectful environment, to ensure that the products and services provided to clients is efficient, accurate and of high quality. LPCE Management and staff understand and strive to achieve the quality management objectives set by the business
- **LPCE has Consistent Delivery** – LPCE uses consistent and repeatable processes to produce high quality output for every project

This Quality Management Policy has been reviewed, approved and endorsed by:

Name	Leroy Palmer
Signature	
Position	Director
Date	

This Quality Management Policy will be reviewed on a periodic basis as per the current Quality Management Planning Schedule.